

PHL FININVEST PRIVATE LIMITED

Customers who wish to provide feedback or send in their complaint may use the following channels:
Call us at +91 22 62309200 (between 10:00 am to 5:00 pm, from Monday to Friday except on holidays).

Write to us at the below mentioned address:

PHL Fininvest Private Limited
4th Floor, Piramal Tower,
Peninsula Corporate Park, Ganpatrao Kadam Marg,
Lower Parel Mumbai 400013

In case the complaint is not resolved within a period of fifteen days or if the customer is not satisfied with the solution provided by PHL, the customer can approach the Grievance Redressal Officer/ Nodal Officer. The name and contact of the Grievance Redressal/ Nodal Officer is as follows:

Compliance Officer

Tel. No.: +91 22 62309200
Email Id: Nodal.Officer@piramal.com

If the complaint/dispute is not redressed within a period of fifteen days, the customer may appeal to Officer-in-Charge of the Regional Office of Department of Non-Banking Supervision of RBI under whose jurisdiction the Registered Office of the PFL falls. The details of DNBS are as given below:

Department of Non-Banking Supervision

Mumbai Regional Office
Reserve Bank of India, 3rd Floor
Byculla, Opp. Bombay Central Rly. Stn.
Mumbai- 400008
Email: dnbs@rbi.org.in
Contact No.: +91 (22) 23084121